



The National eHealth Strategy Toolkit is an expert, practical guide that provides governments, their ministries and stakeholders with a solid foundation and method for the development and implementation of a national eHealth vision, action plan and monitoring framework.

Today eHealth is changing health care delivery and is at the core of responsive health systems. Whether to deliver care, deploy personnel, conduct research or support humanitarian action, at every level and in every country the business of health relies on information and communication and, increasingly, on the technologies that enable it. Technological advances, economic investment, and social and cultural changes are also contributing to the expectation that the health sector must inevitably integrate technology into its way of doing business. The World Health Organization defines eHealth as the use of information and communication technologies (ICT) for health. In its broadest sense, eHealth is about improving the flow of information, through electronic means, to support the delivery of health services and the management of health systems.

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