

# Medical Evacuation Out of Gaza

## **i** What you need to know

Severely ill or injured patients needing lifesaving, specialized care unavailable in Gaza can be medically evacuated. The process is supported by the World Health Organization (WHO), in coordination with various stakeholders and health partners.



## Beware of fraud!

The Ministry of Health (MoH) and WHO do not charge fees at any stage of the medical evacuation process.

- Do not pay anyone claiming to represent the MoH, WHO, any other United Nations organization or entity to register or prioritize a patient, change or add a companion, or speed up a patient's evacuation process.
- Only a doctor at a public hospital can refer a patient for consideration for treatment abroad.
- WHO, other United Nations agencies, or any other entities do not select or prioritize patients, nor do they approve referrals for treatment abroad.
- The selection and prioritization of cases requiring treatment abroad is the sole responsibility of the Referral Committee.
- Medical evacuation of patients and wounded on the approved patients list depends on acceptance by host countries and security clearance from the Israeli authorities.
- The safe transfer of patients and their companions outside Gaza is solely organized by WHO in coordination with the relevant stakeholders.
- To report fraud related to medical evacuations, please email: [medevac-support-gaza@who.int](mailto:medevac-support-gaza@who.int)

Only trust the following WHO numbers when contacted for patient information or updates on medical evacuation.

**0562562960**  
**0562562528**  
**0562562787**

**0562563117**  
**0562562529**  
**0562562576**

**0562562961**  
**0562562521**  
**0562563116**

## PROCESS OF MEDICAL EVACUATION

### Via Kerem Shalom Crossing

- 1 A medical doctor or specialist in Gaza examines the patient and if needed, issues a referral form for treatment abroad.
- 2 The patient submits the medical referral form through the patient services desk at the treating public hospital.
- 3 The hospital sends the referral form to the Referral Committee.
- 4 The Referral Committee reviews the case, decides the priority and approves the case for medical evacuation.
- 5 The Referral Committee shares the approved patients list with WHO.
- 6 WHO contacts patients to ensure that their medical information and documentation is complete.
- 7 WHO submits patient lists to countries that may be open to receiving patients.
- 8 The list of patients and their companions, approved for medical evacuation by host countries, is sent to the Israeli authorities for security clearance.
- 9 Following security clearance, patients are contacted by WHO to facilitate their medical evacuation in coordination with the host country.

### Via Rafah Crossing

- 1 List of patients prioritized for medical evacuation by the Referral Committee is shared by the Palestinian Authority (PA) with Israeli and Egyptian authorities for security clearance.
- 2 Once clearance is granted, the PA shares the list of security-cleared patients with WHO.
- 3 WHO contacts patients to inform them of the medical evacuation logistics, and to confirm any medical needs during transport.
- 4 WHO gathers patients at a designated meeting point in southern Gaza. Patients from northern Gaza are transported to this location by WHO-arranged buses.
- 5 Patients are received at the Rafah Crossing by Palestinian Authority, who verify identities, alongside the European Union Border Assistance Mission.
- 6 Patients then cross to the Egyptian side to continue onward for medical care.

## Patients who have started the medical evacuation process



Scan to check if the Referral Committee has approved your evacuation request.

Further updates will be provided once a patient has been selected by the hosting country. Due to the heavy caseload, families are kindly requested to refrain from contacting the Referral Committee or WHO for status inquiries. We appreciate your understanding and patience throughout this process.