

Table 2 Digitalization of key health care services

Service/application	% of institutions affected/ ready	Key challenges	Data source
Al Shifa system effectiveness	Qualitative assessment	Effective for clinical workflows but lacks system interoperability	DMA Survey/interviews/ focus Groups
Radiology data digitization	>50% not fully digitized	Hinders efficient coordination of patient management and care	DMA survey
Telehealth readiness	Public 15%, private 79%	Disparity between public and private institutions, limits access to care, particularly in rural areas	DMA survey