

WHO Amman Hub - Jordan



QUARTERLY NEWSLETTER

Jordan Country Office

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World Health
Organization
Jordan



a call for
solidarity
and action

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WHO Representative to Jordan End of Year Messgae



Dr Jamela Al-Raiiby
WHO Representative to Jordan

“The year 2022 marked important achievements in health sector where WHO Jordan played a critical role in health system strengthening and continuing preparedness and response activities against outbreaks including COVID-19. The lessons we learnt from COVID-19 pandemic has generated enormous opportunities to be aware of the health sector changing needs and to strengthen partnerships and ensure effective use of resources, towards progress of Universal HealthCoverage/ Health Security.

I will seize this opportunity to express my gratitude and huge appreciation to Ministry of Health leadership and for their continuous support which enabled WHO team to provide the response to the needs of health and wellbeing, in a timely manner.

I extend my acknowledgment to our national stakeholders for their support that initiated many successful inter-sectoral collaboration, and integrating health in other sectors.

As One UN, collaborative efforts during COVID-19 pandemic and in building back better efforts have shown a greater impact in health and wellbeing sector of Jordan. It’s an immense pleasure to thank all UN agencies and partners for their lasting collaboration and partnership with WHO and we look forward to continuing this effort in achieving global targets. Let us keep moving with the whole-of society and whole of government approach that we learnt in COVID-19, on our way forward to achieve *Health for All, by All*.

Many thanks and appreciation to all my colleagues at Jordan Country office for their tremendous efforts and contributions in implementing WHO activities to achieve health and wellbeing for all population in Jordan.

I extend my gratitude to WHO teams at Regional and Headquarters level for supporting WCO team and to deliver as one WHO.

Thank you all and looking forward for more success working together in 2023”.

OUR DONORS

Successful completion of projects in support from Donors and leadership of Ministry of Health

KOICA

Korea International Cooperation Agency

With the generous support provided by **KOICA**, and the leadership of the government of Jordan, the country has witnessed a major achievement in developing and strengthening the national response to AMR.



THANK YOU KOICA



The World Health Organization and the **Italian Agency for Development Cooperation** celebrated the successful completion of the project *“Strengthening the mental health system, improve access and services for vulnerable Jordanians and refugees – Second Phase”* seizing the opportunity on the occasion of the World Mental Health Day 2022 to mark this important event under the theme “Making mental health and well-being for all a global priority”.



THANK YOU AICS

A delegation from Jordan conducted a Study Visit to the WHO Collaborating Centre for Research and Training in Mental Health in Trieste, Italy with WHO Jordan support from 22-27 May 2022.

The study visit aimed at providing with the opportunity to learn about the deinstitutionalization process and the delivery of comprehensive community-based care, through training and seminar sessions, group discussion and activities, and practical field-based observation through guided visits to various community-based services. *This visit was conducted with the generous support of Italian Agency for Development Cooperation in Jordan - AICS.*



Support by European Union Trust Fund and Federal Republic of Germany to procure refrigerator vehicles and passenger vehicles has enhanced the vaccine transportation and outreach activities to increase COVID-19 vaccine uptake.



Participation of Minister of Health H.E. Prof. Feras Hawari, at the WHO Regional Committee (RC69)



A Cholera outbreak risk assessment conducted with an objective to identify priority gaps and actions across response pillars, such as water, sanitation and hygiene, to inform National Cholera Preparedness and Response in Jordan, including at the Syrian refugee camps.



A Memorandum of Understanding was signed by both their excellencies Minister of Health and Minister of Agriculture on zoonotic diseases data sharing at the human-animal interface.



In the presence of HRH Princess Dina Mired, a national NGOs meeting was held to increase their contribution and collaboration in strengthening the tobacco control efforts in Jordan.



WHO celebrates UN Day

WHO MARKED THE WORLD BREAST CANCER AWARENESS MONTH,

together with partners and key notes from cancer survivors, to raise awareness of breast cancer and the significance of early detection of the disease.



The Ministry of Health launched the **2023-2030 National Nutrition Strategy** and its executive framework, in cooperation with the World Health Organization (WHO), which aims to achieve better nutrition levels in the country.



WHO in UN Youth Advisory Council, being a part of *exploring synergies and mainstreaming empowerment of youth in Jordan.*



WORLD ANTIMICROBIAL AWARENESS WEEK (WAAW)



In line with this year's theme ***“Preventing antimicrobial resistance together”*** the World Health Organization in Jordan organized a series of events and activities to increase public awareness of AMR and increase cross-sectoral collaboration acknowledging AMR as a global threat to humans, animals, plants and the environment.

Under the patronage of Her Royal Highness Princess Alia Bint Al Hussein, the Ministry of Health and Ministry of Agriculture, in cooperation with the World Health Organization and the Food and Agriculture Organization of the United Nations (FAO), launched World Antimicrobial Awareness Week increasing the awareness and commitment of the partners and public to combat AMR in Jordan.



WHO JORDAN COUNTRY OFFICE, REGION'S FIRST COUNTRY TO PILOT TRANSFORMATION



WHO Transformation NEWSLETTER

OCTOBER 2022



Dr Jamela Al-Raiby
WHO Representative in Jordan

Jordan's Country Office embraces change

Driven by the motivation to break down silos, realign communication and ensure that all staff feel heard and secure, the WHO Country Office in Jordan is piloting the Region's first country transformation team.

Heralding this new era of change, Dr Jamela Al-Raiby, WHO Representative in Jordan, stresses the urgent need for recognizing communication gaps and challenges. And so after the reinstatement of the Regional Transformation Team, Jordan's Country Office has stepped up to put transformation into action at the country level. Volunteers from all units, both national and international staff, and of all ages and genders, came forward to vouch for change.

“ The volunteers are the champions of change

To achieve the Ministry of Health's goals and to make positive impacts on the health of Jordan's population, the Country Office took note of work fragmentation and developed their own road map for change.

Internalizing Vision 2023: health for all by all required central action, particularly for opening up a pathway for dialogue between staff and their supervisors in the Country Office. A consultant on team building and communication



Jordan Country Office staff retreat, 2022



Jordan Country Office staff, 2022

was invited to hear staff concerns, expectations and needs. The team retreat in June 2022 also resulted in more transparent communication among staff, with the help of the consultant. As the understanding of staff grew, so did their confidence, performance and motivation. Dr Al-Raiby acknowledges the difficulties of change, stating that the focus on communication was centred primarily on those needing support throughout the transitions.

“ Smiling makes all the difference in the work environment

Dr Al-Raiby underlines the importance of incorporating the respectful workplace initiatives of PRSEAH, DEI and PAAC in the Office's day-to-day work. She adds that the need for their thorough translation into practical action should be communicated among teams.

Upholding WHO values within the context of a respectful workplace was prioritized in the regional transformation road map as the first action point for WHO in the Eastern Mediterranean Region. By embodying WHO values, and with the support of team members, Dr Al-Raiby believes the Country Office will remain on the right track. The overall objective for the country transformation team is to empower and motivate staff, while improving professionalism to better respond to country needs. As staff willingness for change is evident, Dr Al-Raiby believes that WHO's connection with the community it serves will deepen.

YEAR 2022: WHO JORDAN IN ACTION



World Health
Organization

Jordan