



Photo: Diligent hands of the WHO Iraq Supply Chain Team: Mr. Ahmed Al-Ali in his office and Mr. Mahmoud Al Shakarjy online, positioned second row from the right on the screen.20 November 2023, Baghdad, Iraq – WHO Iraq has achieved a remarkable feat by being the first WHO country office globally to go live with WHO’s new warehouse management system. This Supply Chain team success story serves as a model of excellence and a source of pride.

“This accomplishment highlights the exceptional supply chain infrastructure and the dedication of the qualified staff who made it possible,” said Dr Wael Hatahit, Acting WHO Representative in Iraq, hailing the team’s efforts and sharing their victory joy.

Dr Rick Brennan, Regional Emergency Director for the WHO Regional Office for the Eastern Mediterranean, joined in the team's celebration. He expressed his sincere appreciation for the efforts and said that he looks forward to more WHO Supply Chain team successes in the future.

The launch of the warehouse management system marks an important milestone in enhancing WHO's supply chain operations to meet international best practices. The system has revolutionized inventory management and has streamlined processes for large warehouses such as the one in Iraq, where every square metre is crucial.

"With this new system, transparency is enhanced and the risk of losses is reduced. It enables better planning and quicker responses to emergencies, making the delivery of essential supplies more efficient, especially during times of crisis," said Mr Amgad G. Gaafar, Acting Operations Officer, WHO Iraq.

WHO will continue to roll out further supply chain solutions in the coming months as part of its commitment to promote health, ensure safety and serve the vulnerable.

"I congratulate my team and extend my gratitude to all our dedicated Supply Chain team members who made this achievement possible. We all look forward to more exciting developments in the coming years," concluded Dr Hatahit.

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