

2 August 2023 – A 2-day mission was conducted in Muscat, Oman, on 30–31 July 2023 to exchange knowledge, experiences and best practices on the use and implementation of the workload indicators of staffing needs (WISN) tool between the 2 neighbouring countries of Bahrain and Oman.

The mission follows a WISN pilot workshop that was conducted in Bahrain in March 2023 to introduce the WISN methodology and build the capacity of technical staff.

Workload indicators of staffing needs

Bahrain is undergoing health care system reform in line with the Government's plan (2023–2026). Under the lead of the Supreme Council of Health, in cooperation with the Ministry of Health and primary health care (PHC) centres, the WHO Country Office in Bahrain provided technical support by conducting a capacity-building workshop on WISN in Manama, Bahrain, on 26–30 March 2023 to build the capacity of the technical team on the WISN methodology to pilot in 6 PHC facilities.





Participants in the WISN capacity-building workshop in Manama, Bahrain
WISN mission to Muscat, Oman

On day 1, Dr Tasnim Atatrah, WHO Representative in Bahrain, and the WISN technical team, under the leadership of the Supreme Council of Health, met with Dr Jean Yaacoub Jabbour, WHO Representative in Oman.



Dr. Tariq bin Rashid Al-Jaber, Director of the Health Services Department, Ministry of Health, United Arab Emirates



Workload indicators of staffing needs (WISN) methodology in Oman using the WISN method