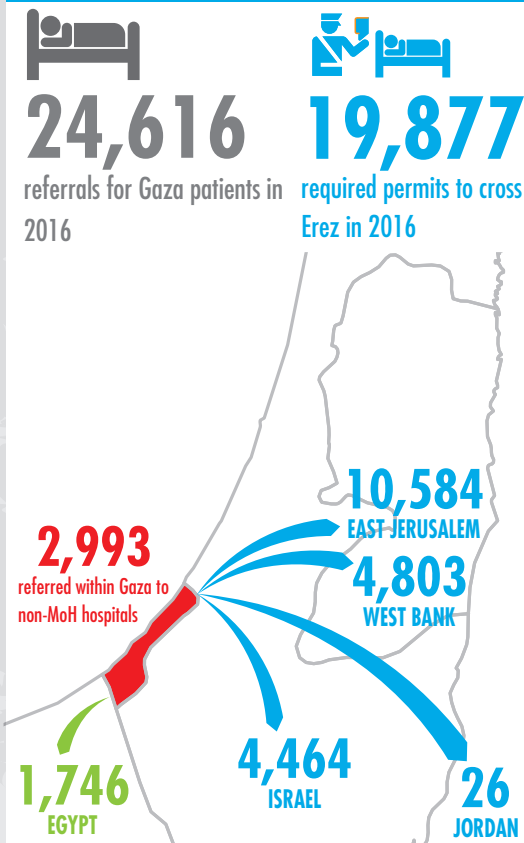


TIMELINE FOR GAZA PATIENT REFERRALS

Palestinian Ministry of Health (MoH) referrals



1

MEDICAL DECISION

Doctor refers patient for treatment not available in Gaza MoH hospitals.

Regular cases
Urgent cases

7-2 days
1 day

2

MEDICAL APPROVAL

The Service Purchasing Unit (SPU), previously called the Referral Abroad Department (RAD), in Gaza medically approves decision for referral.

7-1 days
1 day

3

FINANCIAL APPROVAL

SPU in Ramallah medically and financially approves decision for referral.

7-1 days
1 day

4

APPOINTMENT DATE

SPU in Gaza requests an appointment from the receiving hospital. Hospitals give an appointment to SPU according to medical urgency. SPU informs patients of their appointment

42-14 days
3-2 days

5

PERMIT APPLICATION

PERMIT APPLICATION

Patients or their relatives submit permit request to Palestinian Health Liaison Office (HLO) in Gaza.

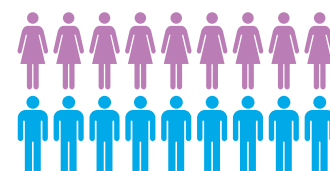
5-2 hours
5-2 hours

Israeli Permits:



%62

Of 26,282 patient permit applications were approved, %31 delayed and %7 denied



%45 of permit applications were for female patients



One third of patients who required permits were children aged 17-0 years, who must travel with a parent or grandparent.

7-5 hours
7-5 hours

TRAVEL BACK TO GAZA

Patients visiting West Bank hospitals must cross Qalandia checkpoint into Jerusalem, as well as having to pass through Erez checkpoint. Each checkpoint means further delays and the possibility of interrogation or arrest.

9

8

RECEIVING CARE

%90 of patients attending for healthcare require admission for in-patient stay. Further delays for patients can arise where services are overstretched and hospitals lack vacant beds.

7-5 hours
7-5 hours

CROSSING EREZ CHECKPOINT

Patients pass through the de facto authority (4/4) checkpoint, Palestinian Authority (5/5) registration post and Israeli (Erez) checkpoint to exit Gaza, including a 1km corridor from the Palestinian to the Israeli terminals. At the Erez terminal, patients undergo a body search, luggage search and permit checks. Patients and companions may be interrogated, arrested or detained.

7

1 days
30-7 days

PERMIT PROCESS

The Israeli Coordination and Liaison Administration to the Gaza Strip (CLA) processes permit applications. Patients wait for a response by text through the HLO, which usually comes a day before their appointment date.

6