



Rubbish and sewage in Jabalia Camp, North Gaza, 2012.



Referral of Patients from the Gaza Strip

Ref: RAD 3 (April 29, 2013)

Summary

- **Patients denied access:** Only one patient denied a permit in March.
- **Patients interrogated:** 11 patients (4 F: 7 M) who applied for permits to cross Erez checkpoint were requested to appear for Israeli security interviews.
- **Patients delayed:** 119 patients (52 F: 67 M) did not receive a response to their permit application and missed their hospital appointments.
- **Referrals within oPt:** March represented the highest number of referrals (500) to East Jerusalem hospitals in the past three years.
- **Referrals to Jordan:** In March there was only one referral to Jordan covered financially by the MoH.
- **Referrals to non-MoH facilities inside Gaza:** There were 221 referrals to private and NGO facilities inside Gaza, an increase of 7% over the previous month.
- **Medical reasons for referrals:** Most March 2013 referrals were for treatment in oncology (15%), heart catheterization (10%), nuclear medicine (8.5%), paediatrics (8%), ophthalmology (7%), urology (6%), orthopaedics (6%), haematology (6%), neurosurgery (6%) and heart surgery (4%).
- **The head of the coordination office in Gaza was replaced twice in less than a month.**

Increase in Referrals to Jerusalem

A total of 1,391 patients from Gaza were referred by the Ministry of Health (MoH) in March, an increase of 11% over the average of 1250 for the first two months of 2013. According to Gaza Referral Abroad Department (RAD) data, 500 (36%) were referred to hospitals in East Jerusalem, 306 (22%) to Egypt, 212 (15%) to Israel, 151 (11%) to West Bank hospitals, one (0.07%) to Jordan and 221 (16%) to NGO and private hospitals inside the Gaza Strip (**Table 1**). The number of referrals to Egypt has been unstable since July 2012 due to coordination problems. Referrals to Israel have fallen since June last year due to the financial crisis in the Palestinian Authority. Jordanian hospitals have not accepted referrals from the oPt since June 2012 due to the high debt owed by the Palestinian Authority. These problems have increased the load on Palestinian hospitals in East Jerusalem, reaching a peak of 500 referrals, the highest monthly total in the last three years (**Chart 1**). A gradual rise in patient referrals to private and NGO facilities inside Gaza (221) was noted, mostly due to reduced MoH capacity from malfunctioning equipment and lack of medical supplies for heart catheterization. Of the 221 referrals, 117 were for heart catheterization, 71 for lithotripsy, 31 for MRI and two for intensive care. The gender gap in referrals persisted in March for all age groups: 57% of referrals were males and 43% were females, while 26% of all referrals were children aged 0-17 years and 20% were elderly people aged over 60 years.

Table 1: Palestinian MoH Referrals by Destination, January-March 2013

Referral Destination	January	February	March	Total
Gaza (non-MoH facilities)	133	207	221	561
WB (MoH and non-MoH)	147	159	151	457
East Jerusalem	425	466	500	1,391
Jordan	1	1	1	3
Israel	214	190	212	617
Egypt	296	262	306	864
Total	1,216	1,285	1,391	3,892

Source: MoH- Referral Abroad Department.

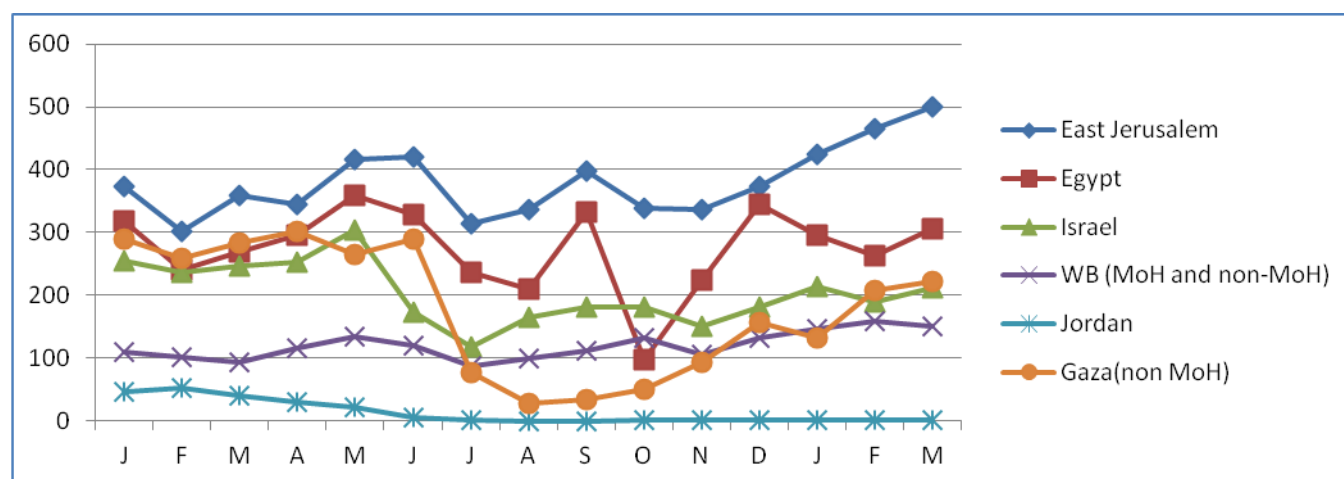


Chart 1: Trend over 15 Months of Referrals of Gaza Patients (January 2012 to March 2013)

Health access: patient applications for Israeli-issued permits to cross Erez

In March 2013, 882 applications were submitted to the Israeli District Liaison Office (DCL) for permits to cross Erez and access hospitals in the West Bank, including East Jerusalem, in Israel or Jordan: 762 (86.3%) received permits to access Erez, 119 (13.5%) were delayed and only one was denied, a female patient aged 23 with kidney disease who had an appointment in Makassed hospital (**Table 2**). In March there was a significant decline in the percentage of permit approval and delays almost doubled (**Chart 2**) and (**Table 5**). The average approval rate in the last 14 months was 93% and delayed patients made up 6.65%. The 7% decline in permit approval in March may be due to the replacement of the Palestinian health coordination officer in Gaza in the fourth week of March.

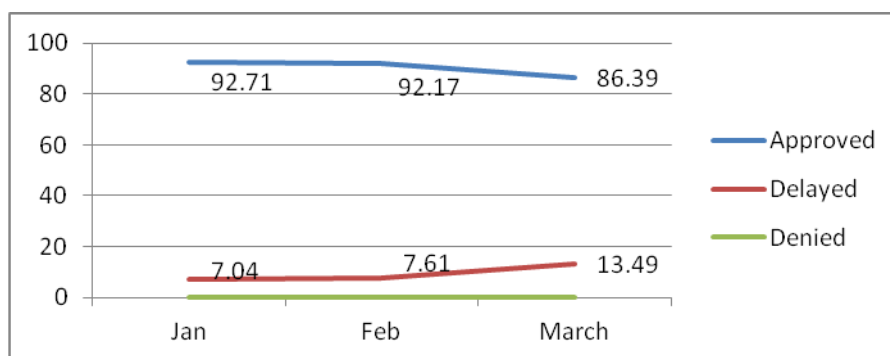


Chart 2: Permit application response from January-March 2013

The average approval rate in the last 14 months was 93% and delayed patients made up 6.65%. The 7% decline in permit approval in March may be due to the replacement of the Palestinian health coordination officer in Gaza in the fourth week of March.

Table 2: Decisions by Israeli District Liaison Office on patient permit requests to cross Erez by age and sex, March 2013.

Age group	Total		Approved		Denied		Delayed		Called for GSS interrogation	
	F	M	F	M	F	M	F	M	F	M
0 - 3	58	59	52	56	0	0	6	3	0	0
4 - 17	83	91	70	78	0	0	13	13	0	0
18- 40	103	109	82	83	1	0	21	25	3	5
41 - 60	116	110	110	92	0	0	6	18	1	2
Over 60	74	79	68	71	0	0	6	8	0	0
Sub-total	434	448	382	380	1	0	52	67	4	7
Total	882		762 (86.3%)		1 (0.11%)		119 (13.5%)		11 (1.25%)	

A total of 119 patients (52 females and 67 males, 13.5% of total applicants) did not receive a response and therefore lost their hospital appointments, delaying their medical care: among them 36 children below 18 years, 52 females, and 24 patients suffering from a malignant disease. Of the 119 patients who were delayed, 102 had appointments scheduled in Palestinian hospitals in East Jerusalem and the West Bank and the rest (17 patients) in Israeli hospitals. Responses should be received within 10 days, but 31 applicants had not received a response after two weeks and 7 had not received a response after 30 days. There were 11 patients, (1.25% of all applicants), 4 women and 7 men, who were called for interrogation by Israeli General Security Services (GSS) as a condition to process their application. Only one was granted a permit after interrogation while the rest received no response.

In March, 90% of Israeli permit applicants were referrals financially covered by MoH. The remaining patients were covered by different sources (Table 3).

The Palestinian General Authority for Civil Affairs registered 747 patients and 714 companions travelling through Erez checkpoint to Israel and oPt during March. Also, 65 patients were transferred by ambulances through Erez during the same period (Table 4).

Table 3: Number of patient applications and percentage by fund, March 2013

Source of financial cover	Total / %
Ministry of Health	796 (90.25%)
Self-funded	41 (4.65%)
Peres Center for Peace	17 (1.93%)
Physicians for Human Rights-Israel	14 (1.59%)
Nour Ala-Al-Alam	11 (1.24%)
Others	3 (0.34%)
Total	882 (100)

Source: Palestinian District Coordination Office, Gaza

Table 4: Crossing data for treatment outside Gaza, March 2013

Point of exit	Patients/companions crossing	Ambulance transfers (back-to-back)	Days open in month
Erez crossing (north)	747 patients/714 companions	65	Open 25 days ; Closed 6 days (5 Saturdays and 1 Jewish holiday)
Rafah crossing (south)	614 (patients/ companions)	63	Open 31 days ; Closed 0 days

Source: General Authority of Civil Affairs and Emergency Medical Services in the MoH in Gaza.

According to the Emergency Medical Services of MoH in Gaza, their office coordinated the travel of 677 people to Egypt: 63 patients were transferred by ambulance with 85 companions. The remaining 529 were patients and their companions who travelled through Rafah terminal as regular passengers.

Table 5: Decisions by Israeli District Liaison Office on permit requests to cross Erez by response, sex of applicant (number and %) and comparison of the current year with the previous one.

Period	March 2012		March 2013		January – March 2012		January – March 2013	
	Total	768 (F:373; M:395)		882 (F:435; M:448)		2,436 (F:1,239; M:1,197)		2,585 (F:1,241; M:1,345)
Approved	725 (F:359; M:366)	94.4%	762 (F:382; M:380)	86.4%	2,273 (F:1,090; M:1,183)	93.31%	2,336 (F:1,137; M:1,199)	90.37%
Denied	9 (F:1; M:8)	1.2%	1 (F: 1; M: 0)	0.11%	25 (F:12; M:13)	1.03%	5 (F:2; M:3)	0.19%
Delayed	34 (F:13; M:21)	4.4%	119 (F:52; M:67)	13.49%	138 (F:58; M:80)	5.66%	244 (F:100; M:144)	9.44%
<i>-- of which called for GSS interrogation (of total applicants)</i>	9 (F:4; M:5)	1.17%	11 (F:4; M:7)	1.25%	49 (F:16; M:33)	2%	40 (F8; M:32)	1.55%

Source: Palestinian District Coordination Office, Gaza.

Drug Shortages in Gaza

The number of drug items at zero stock level in the MoH Gaza Central Drug Store in March 2013 was 150 (31.25%) out of 480 items in the essential drugs list. There were 73 drug items (15%) at low stock level (sufficient for less than 3 months). Of disposable medical items, 481 (53.3%) were at zero stock level out of 902 items on the essential disposable list and those at low stock were 104 (11.5%) (Table 6).

Table 6: Essential drugs and disposable items at zero stock level: MoH central stores, January and February 2013

Month	Drugs at zero stock	% (of 480 drugs)	Medical disposables at zero stock	% (902 items)
January	157	32.7%	471	52.2%
February	142	29.6%	494	54.8%
March	150	31.25%	481	53.3%

Source: Central Drug Stores and central disposable stores of the MoH, Gaza.