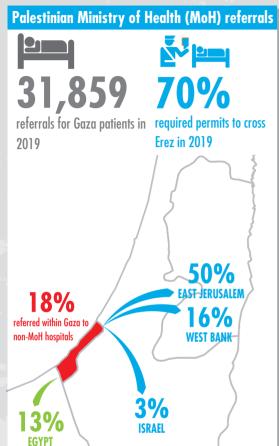
## **TIMELINE FOR GAZA PATIENT REFERRALS: 2019**





treatment not available in Gaza MoH hospitals.

Regular cases 2-7 days Urgent cases

1 day

The Service Purchasing Unit (SPU), previously called the Referral Abroad Department (RAD), in Gaza medically approves decision for referral

1-7 days

1 day

and financially approves decision for referral.

1-7 days

1 day

# **APPOINTMENT**

SPU in Gaza requests an appointment from the receiving hospital. Hospitals give an appointment to SPU according to medical urgency. SPU informs patients of their appointment

14-42 days

2-3 days



**65%** 

Of 24,316 patient permit applications were approved, 26% delayed and 9% denied



of permit applications were for female patients



31% of patients who required permits were children aged 0-17 years, who must travel with a parent or grandparent.

Patients or their relatives submit permit request to **Palestinian Health Liaison** Office (HLO) in Gaza.

5-7 hours

5-7 hours

## TRAVEL BACK TO GAZA

Patients visiting West Bank hospitals must cross Qalandia checkpoint into Jerusalem, as well as having to pass through Erez checkpoint. Each checkpoint means further delays and the possibility of interrogation or arrest.



90% of patients attending for healthcare require admission for in-patient stay. Further delays for patients can arise where services are overstretched and hospitals lack vacant beds.

5-7 hours

5-7 hours

Patients pass through the de facto authority (4/4) checkpoint, Palestinian Authority (5/5) registration post and Israeli (Erez) checkpoint to exit Gaza, including a 1km corridor from the Palestinian to the Israeli terminals.

At the Erez terminal, patients undergo a body search, luggage search and permit checks. Patients and companions may be interrogated, arrested or detainted.

1 days 7-30 days

2-5 hours

The Israeli Coordination and Liaison Administration to the Gaza Strip (CLA) processes permit applications. Patients wait for a response by text through the HLO, which usually comes a day before their appointment date.



