

Table 2 Sociodemographic characteristics and participant satisfaction (N = 180)

Sociodemographic variables	General satisfaction	Technical quality	Interpersonal manner	Communication	Finance	Time spent with physician	Accessibility & convenience	Overall satisfaction
Age (years)	F = 1.59	F = 6.04*	F = 0.616	F = 3.2*	F = 6.6*	F = 1.3	F = 1.7	F = 5.31*
16–34	3.96±0.48	3.53±0.49	3.31±0.80	3.9±0.61	3.3±0.70	3.0±0.68	4.1±1.2	3.6±0.45
39–55	3.83±0.45	3.41±0.46	3.27±0.44	3.7±0.63	3.4±0.73	3.1±0.61	3.9±0.44	3.5±0.34
> 60	4.11±0.50	3.90±0.56	3.31±0.21	4.2±0.63	4.1±0.62	3.3±0.77	4.3±0.46	3.94±0.25
Gender	t = 1.40	-0.001	4.13*	-1.6	0.115	0.49	-1.54	-0.025
Male	3.9±0.62	3.5±0.52	3.4±0.64	3.8±0.66	3.4±0.67	3.1±0.62	3.9±0.50	3.6±0.38
Female	3.8±0.59	3.5±0.44	3.01±0.49	3.9±0.55	3.4±0.84	3.0±0.72	4.2±1.4	3.6±0.44
Marital status	F = 0.53	6.01*	0.02	0.91	3.15*	0.25	1.99	1.85
Single	3.8±0.65	3.49±0.57	3.30±0.69	3.80±0.71	3.33±0.88	3.09±0.6	4.34±1.92	3.67±0.60
Married	3.93±0.61	3.48±0.48	3.28±0.62	3.88±0.63	3.47±0.70	3.09±0.6	3.99±0.49	3.62±0.35
Widowed	3.90±0.54	4.25±0.0	3.30±0.27	4.20±0.27	4.20±0.27	3.30±1.0	4.15±0.29	3.97±0.24
Educational level	F = 1.443	0.385	5.003*	2.088	0.719	2.537	0.948	2.227
School	3.88±0.57	3.49±0.48	3.20±0.52	3.70±0.57	3.35±0.78	2.91±0.62	4.01±0.43	3.56±0.34
Diploma	4.04±0.58	3.56±0.50	3.53±0.68	3.93±0.59	3.52±0.69	3.20±0.69	4.06±0.49	3.72±0.38
University degree	3.83±0.68	3.48±0.53	3.14±0.60	3.97±0.71	3.52±0.74	3.16±0.65	4.13±1.39	3.65±0.47
Master's degree and above	3.67±0.29	3.33±0.14	3.0±0.0	3.67±0.29	3.33±0.58	2.67±0.29	3.25±0.50	3.28±0.29
No. of children	F = 0.473	0.328	0.072	1.054	0.669	0.126	1.772	0.175
0	3.83±0.67	3.51±0.54	3.31±0.86	3.87±0.68	3.36±0.80	3.06±0.57	4.29±1.70	3.67±0.53
1–3	3.95±0.62	3.46±0.49	3.28±0.59	3.96±0.54	3.48±0.78	3.09±0.72	3.96±0.46	3.62±0.36
>3	3.93±0.59	3.53±0.49	3.26±0.48	3.80±0.68	3.52±0.65	3.12±0.67	4.01±0.48	3.64±0.36
Location	t = 3.34*	3.56*	6.08*	2.26*	2.07*	1.55**	-0.16	3.55*
Balad Seet	4.06±0.58	3.63±0.46	3.53±0.72	3.98±0.61	3.58±0.67	3.17±0.68	4.05±0.48	3.74±0.35
Yasab	3.76±0.62	3.37±0.51	3.02±0.35	3.77±0.64	3.35±0.78	3.02±0.63	4.07±1.2	3.53±0.43

*Significant; **Not significant