Figure 1 Values and principles guiding the Embrace Community Mental Health Centre

Values of Embrace as a non-profit, mission-driven, non-governmen organization

RESPECT

To consider all individuals worthy of high regards and respect

INTEGRITY

To adhere to the highest moral and ethical principles in fulfilling Embrace's mission

COMPASSION

To understand another person's condition from their perspective and strive to respond to their needs

INCLUSIVENESS

To actively include stakeholders in decision making and the implementation of Embrace's strategic goals

ACCOUNTABILITY

To acknowledge and assume responsibility for all actions and decisions undertaken within the organization

COLLABORATION

To actively seek partners and engage them in fulfilling Embrace's mission and vision.

Values of community-based approach to mental health

Informed consent and collaborative treatment
Accessible and high-quality follow-up
Multidisciplinary approach (psychologists,
psychiatrists, nurses, social work and trained
administrative personnel.)
Involved family and local support systems.
Community integration through orientation,
referral, and follow-up to communitybased resources
Integration of social sector services

Professional standards guidelines and regulations in metal health

Service available to all nationalities, ages, genders, disabilities, sexual orientations, socioeconomic statuses, religious or political affiliations. Treatment uses evidence-based approaches,

and follows clinical standards.

Staff is licensed and engages in continuous education, and supervision when needed.

Non-maleficence, confidentiality, privacy, and respect of service-user's rights.

Organizational and leadership practices

Monitoring and evaluation of mental health indicators and recovery of service-users

Digital tracking, monitoring and evaluation of satisfaction with services Policies and standard procedures for clinical operations.

Continuous support, mentorship and empowerment of human capital