

Table 3 Themes related to family-centred care in the NICU

Theme 1: Constraints in parental roles	Theme 2: Limitations in parental involvement in care
<i>Categories</i>	
<ul style="list-style-type: none"><li>• Encountering emotional discomfort</li><li>• Challenges in engagement and participation</li></ul>	<ul style="list-style-type: none"><li>• Deficient communication with care team</li><li>• Parental interference in treatment procedures</li><li>• Inadequate provision of information by parents to care staff</li></ul>
<i>Sub-categories</i>	
<ul style="list-style-type: none"><li>• Fear and worry about future medical problems for the neonate</li><li>• Fear of unintentionally harming the neonate</li><li>• Anxiety from mis-interpreting hypothetical medical training examples as diagnosis at the bedside</li><li>• Facing negative emotions</li><li>• Parents' disinterest in caring for the neonate</li><li>• Attending to personal issues in the ward and neglecting the neonate</li><li>• Parents busy and not visiting the neonate</li></ul>	<ul style="list-style-type: none"><li>• Emotionally dis-regulated parents</li><li>• Unrealistic expectations of nursing staff</li><li>• Parents reject caregiving due to perceived inequalities</li><li>• Commanding or forbidding medical procedures</li><li>• Manipulating settings of neonate's equipment or devices</li><li>• Disobeying NICU ward and staff rules and regulations for neonates</li><li>• Giving untimely or inappropriate advice to other parents in the ward</li><li>• Giving inaccurate information to care staff</li><li>• Inciting fear in other parents due to group misinformation</li></ul>