Table 1 Concept, main categories, subcategories and open codes based on participants' statements

Concept	Main categories	Subcategories	Open codes
Perceived compassion	Feeling the shadow of death on the child	Pre-death arrangements	Inform the parents of the probable time of child's death Changing the ward and separating the child from other children
		Opportunity to continue interactions	Facilitate mother's constant presence with the child Reduce visitation restrictions for other relatives
	Comforting accompaniment	Preparing to announce child's death	Guide parents to a relaxed environment Review the course of child's illness Reassurance about care taken Providing conditions for parents to say goodbye to their child in the presence of the body
		Extra-role sympathy	Self-sacrificial giving of sympathy by nurses to parents Emotional accompaniment beyond duty
		Post-death interactions	Participate in child's funeral Express sympathy by telephone with the survivors of the child Communication by telephone Communicate in person