Table 1 Perception of experts towards the role of HRSSHs HRSSHs role Government Not strong Vital academic role Still weak - A great at the micro-institutional level - To some extent cooperative role - Cannot evaluate their disorganized role due to no system All stakeholders are working independently Overall role is not satisfying Academia - Their roles are negatively performed - Not good due to disorganized and unvalued HR among care providers - Competitive roles rely on personal interests - Insufficient role with unclear tasks Limited and need empowerment - All do not perform their role as required due to individualism and system gap - Their roles are dispersed - Weak roles due to the producer-user gap and producing HR for personal goals There are no stakeholders Individual roles and agendas - Each party do its best but the overall role is not as NGOs wished - Disintegrated sectorial work with a shortage in their assigned roles - Inadequate where most of their role is just

services provision - Lacking a good linkage among all with unsatisfactory roles of gov. and academia Vague roles, care provider or HR regulator - Difficult to evaluate their roles while no structure

or system

 Academia role is good but the government is inefficient Fragmented and seasonal efforts - All Stakeholders are playing an important role

- They do not work collaboratively Their role is improving and can be better

- A competitive role rather than complementary teamwork - No, they are not well-performing with a server

performance shortage Many attempts but unsatisfactory roles - Current roles are completely fragmented