

**Table 3. Interview quotes related to refugee healthcare organized by theme\***

Theme	Quote	
	Za'atari	Lampedusa
<b>Health Problems: Mental Health &amp; Screening</b>	Mental health services in Jordan are vertical, but they need to be part of primary health care, so a more integrated approach is needed to reduce the stigma and improve cost-effectiveness. This will be a goal for 2016 (14).	<ul style="list-style-type: none"> <li>- Infectious diseases (scabies, bacterial infections) (9,20,26)</li> <li>- Hypothermia (11)</li> <li>- Skin burns (9,11)</li> </ul>
<b>Coordination of Care</b>	"There are processes that could be streamlined if UNHCR took a more proactive role on this issue." (19)	"In many countries, this work is developed in close collaboration with international organizations, especially where UN country teams are present; and in the specific case of the MOH, the work is done in close collaboration with the WHO Country Office and Regional Office for Europe." (11)
<b>Healthcare Providers: Training</b>	"I also think there could be benefit for people going on missions to have some type of orientation or training...I think just understanding what it means to work with someone from a different culture, inter-cultural sensitivity. Trauma, understanding inter-cultural sensitivity, learning how to work with people. How we often see things through our own eyes...we need to be aware of our own biases and blind spots before we go learn about your culture." (16)	
<b>International Response: Advocacy/Awareness</b>	"I just want to ensure that our voice reaches all decision-makers to support and continue supporting refugees in all aspects, including health services. We are doing our best to serve refugees, but one hand cannot clap—we need all the help and support we can get. Any donation or any mission can make the refugee's life better—it can improve their health, access to health." (26)	"I think that we have to organize international and national fundraising for refugee health services because if we improve their health conditions we improve the health conditions of the Italians or Europeans too." (7)

\*Representative examples of quotes were selected from interviews.