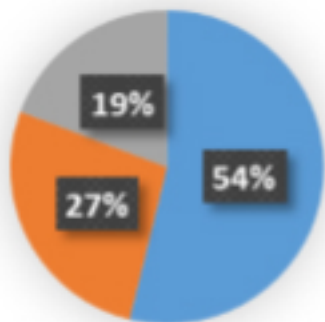


Figure 2 Percent of unclear items

### Phase I



- Very clear
- Somehow clear: one or two words need to be replaced
- Confusing: the whole sentence needs rephrasing.

### Phase II

