

Table 2 The quality assessment questionnaire: scoring for the six physiotherapy centres, Lebanon, 2014

Item	Score						Median
	Physiotherapy centre						
	1	2	3	4	5	6	
Qualifications of the team							
Management of the physiotherapy centre by a qualified individual	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Display of the authorization of work from Ministry of Public Health and the Order of Physiotherapists in Lebanon in the facility	1.0	2.0	0.0	1.0	1.0	1.0	1.0
Evidence of educational qualifications to all physiotherapy centre staff	1.0	1.0	1.0	1.0	2.0	1.0	1.0
Availability of an orientation manual/checklist for new staff	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Total category score	4.0	5.0	3.0	4.0	5.0	4.0	4.0
Facility and environmental status							
Surface area and divisions of the facility	1.0	2.0	2.0	2.0	2.0	2.0	2.0
Availability of a low table for treatments pertaining to young/old people	2.0	2.0	2.0	0.0	2.0	2.0	2.0
Width for the entrance of all doors is over 75 cm	2.0	2.0	1.0	2.0	2.0	2.0	2.0
Availability of specific clothing/changing facilities to limit contamination	2.0	1.0	2.0	1.0	2.0	1.0	1.50
Availability of a schedule for equipment validation and checking	0.0	2.0	1.0	1.0	1.0	1.0	1.0
Total category score	7.0	9.0	8.0	6.0	9.0	8.0	8.0
Data collection and analysis							
Availability of procedures/guidelines/protocols detailing all types of treatments followed in the centre	0.0	2.0	0.0	1.0	2.0	1.0	1.0
Collection and documentation of patient data	1.0	1.0	2.0	1.0	2.0	1.0	1.0
The data collected used for research purposes	0.0	0.0	2.0	0.0	2.0	0.0	0.0
Availability of a patient/client satisfaction survey	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Communication and documentation of post-discharge recommendation	1.0	1.0	1.0	1.0	2.0	2.0	1.0
Total category score	3.0	5.0	6.0	4.0	9.0	5.0	5.0
Total score	14.0	19.0	17.0	14.0	23.0	17.0	17.0