Table 1 Conformity to process and service improvement standards for care provided to children with cerebral palsy (CP) as reported by senior hospital managers

reported by senior hospital managers		
Not met	Partially met	Fully met
There are systems in the hospitals to record diagnostic and/or assessment information which allow for the recording of multiple values.	A named strategic lead and integrated pathway coordinator are present in the hospital for implementing a multiagency and multidisciplinary plan.	The relationship between local governance arrangement and integrated care pathways for CP children in hospital can be demonstrated.
The multi-agency and multi-disciplinary care team reviews individual and grouped variances.	Multiagency and multidisciplinary work forces (including advocacy services and voluntary organizations) are involved in the care pathway development process.	There is a local plan which includes details of how the hospital will deliver care for the children with CP who are accessing services for the first time or who are currently accessing services.
A survey of care providers for children with CP is conducted at least annually and the survey results acted upon.	Children with CP and their parents/carers are involved in the care pathway development process.	There is a secure system in place that allows for the recording of, and access to, information in the child's care record.
A survey of children with CP and their parents/carers about care they have received is conducted at least annually and the survey acted upon.	System is in place for awareness-raising, promotion and education sessions about the care pathway.	
	A process mapping exercise is carried out for: Identification of current patterns of service delivery and available resources Evaluation of the journey of care of children with CP Establishment of the strengths and weakness of current service provision Identification of demands on the service. Identification of gaps in services.	
	A local plan which includes timescales for the children with CP is developed and agreed	
	There are systems in place to monitor and demonstrate that the training and supervision needs of care providers for children with CP are acted upon and actively promoted	
	There are systems in place to ensure that these training and supervision needs and requirements are incorporated into the hospital development plans.	
	There are systems in place to record the number of children with CP accessing the hospital services.	
	Information is recorded and transferred in accordance with current recommendations on consent, confidentially and record-keeping standards.	
	There are systems in place for recording, collating, analysing, reporting and acting upon variances for children with CP.	
	The local management team reviews grouped variance to identify areas where service re-design can improve service delivery.	