

## **Box 1 Guide for focus group discussions (n = 8 interviews)**

---

- What are the main health problems that Syrian refugees suffer from? What are the needs that are not addressed well?
- What are the sources of health care provided to Syrian refugees?
- What do you think of health care provided to Syrian refugees?
- Can you describe the health care provided to Syrian refugees in comparison to care provided for Jordanians?
- What are the strengths of the current Jordanian health care system in responding to the Syrian refugee crisis?
- What are the obstacles to providing health care to Syrian patients?
- What do you think are the solutions to alleviate the impact of the Syrian refugee crisis?
- What are the priorities in the improvement of health care services provided for Syrian refugees?
- What do you think would be the reaction of the health care community (physicians, nurses, administrators) to health care development? And the response of the public and the government?
- What types of training could be offered for the development of the refugee health care system?
- What can the global community do better to help with the Syrian refugee crisis?
- What strategies do you think are working well and what are not?