Recall and referral factors MCH dentists P-value **FH** dentists (n = 52)(n = 68)No. (%) No. (%) Recalled patients 32 (61.5) 59 (86.8) 0.004 Referred patients to others 51 (98.1) 68 (100) 0.43

49 (94.2)

22 (42.3)

24 (46.2)

19 (36.5)

3(5.8)

2(3.8)

40 (76.9)

28 (53.8)

9 (17.7)

26.5 (7.3)

66 (971)

63 (92.7)

55 (80.9)

48 (70.6)

4 (5.9)

4 (5.9)

18.5 (12.4)

65 (95.6)

32 (471)

40 (58.8)

0.37

< 0.0001

< 0.0001

< 0.0001

0.64

0.47

< 0.0001

0.005

0.25

< 0.0001

Table 1 Patient recall and referral by dentists working in family health (FH) and mother and child health (MCH) clinics

Type of services patients are referred to receive

Percentage of patients referred monthly/total number of

Inadequate equipment/instrument for patients' needs

Inadequate professional experience for patient's needs

Endodontics

Surgery

Other

Paediatric dentistry

patients [Mean (SD)]

Reasons for referral

Fixed prosthodontics

Partial and complete dentures

Not enough dental clinics

P ≤ 0.05 statistically significant. SD = standard deviation.