### Step 1: Region-specific measures

- Establish a multisectoral regional committee across EMR to:
  - articulate the vision across the region and summarize the case for change;
  - provide technical expertise;
  - share best practice across the Region;
  - share resources to avoid duplication;
  - coordinate lessons learnt;
  - agree operational, governance, financial and performance frameworks.
- Agree an EMR matrix for monitoring performance.
- Agree for co-morbid physical and mental health conditions to be tackled, including diabetes, respiratory conditions and musculoskeletal conditions that are common in primary care.
- Agree a structural framework for data collection that will be used across all sectors for benchmarking.
- Agree the minimum data set to be collated by countries across the whole Region.
- Agree that the population be covered by each primary-care network.
- Identify gaps in the workforce and propose the development of a new workforce.

### Step 2: country-specific measures

- Establish a national accountability and joint decision-making group in each Member State to ensure that country-specific issues are covered, including proposed national information technology solutions, the identification of national clinical priorities and definition of population groups per unit.
- Establish a national clinical reference group.
- Agree a national formulary for prescribing.
- Agree pathways for access to psychological therapies.
- Agree geographical limits of each primary-care network.
- Confirm information sharing agreements and proposed incentives.
- Agree an accreditation process for new skills and a method of monitoring safety and clinical pathway fidelity.
- Agree a national matrix for monitoring performance.
- Design and implement incentive schemes to support change.
- Agree the scope of national scaling-up.
- Map all the local resources that can be deployed as part of skill mix.