

Table 1 WHO/INRUD patient care and facility-specific drug use indicators in the 10 selected primary health care centres of Eastern province, Saudi Arabia, 2011

Health centre	Patient care indicators										Facility indicators			
	Average consultation time (min)		Average dispensing time (s)		% drugs dispensed		% drugs labelled		% patients knowledgeable		% copy of EDL		% key drugs in the stock	
	Optimal: $\geq 30$ min		Optimal: $\geq 60$ s		Optimal: 100%		Optimal: 100%		Optimal: 100%		Optimal: 100%		Optimal: 100%	
	Mean (SD)	Median	Mean (SD)	Median	Mean (SD)	Median	Mean (SD)	Median	Mean (SD)	Median	Mean	Median	Mean	Median
All	73 (5.7)	6	100 (146)	60.5	99.6 (3.7)	100	10 (30.1)	0	79.3 (40.6)	100	90	100	59.2	58.3
1	5.2 (3.7)	5	180 (370)	58.0	98.8 (6.8)	100	0 (0)	0	90.0 (30.5)	100	100	100	58.3	58.3
2	9.2 (5.3)	9	94 (82)	56.0	100.0 (0)	100	0 (0)	0	70.0 (46.6)	100	100	100	58.3	58.3
3	7.0 (2.9)	6	67 (46)	56.5	98.9 (6)	100	0 (0)	0	86.7 (34.6)	100	100	100	58.3	58.3
4	7.5 (5.0)	6.5	116 (64)	118.0	100.0 (0)	100	100 (0)	100	83.3 (37.9)	100	100	100	75.0	75.0
5	5.9 (4.6)	5	86 (92)	56.5	99.2 (4.6)	100	0 (0)	0	86.7 (34.6)	100	100	100	66.7	66.7
6	9.4 (6.3)	8	145 (141)	97.5	100.0 (0)	100	0 (0)	0	93.3 (25.4)	100	100	100	33.3	33.3
7	4.6 (1.9)	5	70 (88)	44.0	100.0 (0)	100	0 (0)	0	70.0 (46.6)	100	100	100	58.3	58.3
8	6.0 (3.2)	5	95 (126)	65.5	100.0 (0)	100	0 (0)	0	90.0 (30.5)	100	100	100	58.3	58.3
9	5.0 (2.8)	5	75 (49)	63.5	100.0 (0)	100	0 (0)	0	70.0 (46.6)	100	0	0	50.0	50.0
10	12.6 (10.8)	10	58 (43)	50.0	98.9 (6.1)	100	0 (0)	0	53.3 (50.7)	100	100	100	75.0	75.0
(ANOVA)	$P < 0.001$		$P = 0.032$		$P = 0.731$		$P < 0.001$		$P < 0.001$		$P = 0.689$		$P = 0.855$	

WHO/INRUD - World Health Organization/International Network of Rational Use of Drugs; SD - standard deviation; EDL - essential drugs list; ANOVA - analysis of variance.