

Table 3 Physicians' observed compliance to ethical practices during physician-patient interactions (n = 100)

| Compliance practice | Done | | Not done | | Median (IQR) score |
|---|------|-------|----------|------|--------------------|
| | No. | % | No. | % | |
| <i>Informed consent^a</i> | | | | | 100.0 (0.0) |
| Took informed consent from patient (before history-taking, before examination or before exposing any body part) | 100 | 100.0 | 0 | 0.0 | |
| <i>Patient right not to be harmed</i> | | | | | 100.0 (0.0) |
| Did not prescribed medication that was not indicated (e.g. only for research) | 100 | 100.0 | 0 | 0.0 | |
| Did not order investigations that were not indicated (e.g. only for research) | 100 | 100.0 | 0 | 0.0 | |
| <i>Respect and dignity</i> | | | | | 82.6 (5.1) |
| Showed respect, dignity, responsiveness and attention to patient's health needs | 94 | 94.0 | 6 | 6.0 | |
| Accepted patient's request not to be examined by medical students | 93 | 93.0 | 7 | 7.0 | |
| <i>Privacy</i> | | | | | 74.5 (3.6) |
| Used a private room/screen for examination | 90 | 90.0 | 10 | 10.0 | |
| Ensured nobody present other than medical team | 67 | 67.0 | 33 | 33.0 | |
| <i>Confidentiality</i> | | | | | 72.0 (6.2) |
| Did not share information without patient's consent | 89 | 89.0 | 11 | 11.0 | |
| <i>Case management</i> | | | | | 62.7 (3.2) |
| Gave patient the right to refuse treatment and change health care provider | 3 | 3.0 | 97 | 97.0 | |
| Gave patient the opportunity to share in decision about treatment | 53 | 53.0 | 47 | 47.0 | |
| Fully informed patient about cause(s) of illness | 98 | 98.0 | 2 | 2.0 | |
| Fully informed patient about side-effects of treatment | 54 | 54.0 | 46 | 46.0 | |
| Fully informed patient about cost of drugs | 40 | 40.0 | 60 | 60.0 | |
| Made full examination of patient to reach diagnosis | 62 | 62.0 | 38 | 38.0 | |
| Informed patient about follow-up visits | 77 | 77.0 | 23 | 23.0 | |
| <i>Total</i> | - | - | - | - | 70.5 (5.6) |

^aResident was considered compliant if he/she practised any of the 3 items of informed consent.

IQR = interquartile range.