

Table 4 Service quality assessment by cases followed up until cure and those whose cure was not documented

Cure status	Service quality assessment (no. of cases)					
	Very bad	Bad	Acceptable	Good	Very good	Total
Followed up until cure	0	0	0	11	4	15
Cure not documented	3	2	3	2	0	10
Total	3	2	3	13	4	25