

Critical service operations

1. Organizing the Health Cluster to coordinate all health relief operations
2. Assessing health protection needs of IDPs and their hosting population
3. Ensuring the access of IDPs to health relief operations and to all necessary health care facilities
4. Ensuring the availability of skilled health workers and sustained access to the female health workforce
5. Organizing essential care services with focus on MNCH including reproductive health and family planning
6. Promoting breast feeding & nutrition supplementation
7. Treating STIs
8. Preventing disease outbreaks
9. Providing immunization services
10. Offering specialized referral care
11. Facilitating access to psychosocial support & mental health services
12. Protecting single parents with children
13. Sustaining stocks of medical supplies and drugs, including oxygen
14. Caring for persons with disability and provision of supportive aid
15. Ensuring outreach health services to those unable to reach facilities
16. Organizing reconstruction and upgrading of health facilities
17. Setting minimum operating standards for health response
18. Recording and reporting all violations with a negative impact on the functioning of health services
19. Organizing community-based care and encouraging IDPs' active participation
20. Undertaking health education and promotion interventions

Protection required for the health systems

1. Protecting PHC and health facilities, hospitals and clinics operating in the disaster zone, including military health facilities, including physical protection and security measures for hospitals and checkpoints as necessary
2. Ensuring fast track transfer of essential drugs and medical supplies
3. Protecting health workers and health volunteers from attack and intimidation during their work, in their homes and to and from their places of work.
4. Ensuring safe transport of sick and injured patients to and from health facilities and preventing attacks on the sick and wounded.
5. Ensuring the safety of UN relief teams and other humanitarian organizations including registered national and international NGOs active in emergency health response operations
6. Banning the storage of weapons in hospitals, launching attacks from health-care facilities or carrying of members of armed forces in ambulances or any other health logistics except when transporting the seriously injured
7. Protecting and supporting national and international parties assisting the health system with provision of supplies, equipment and vital consumables that are essential to execute life-saving surgical, anaesthetic and other vital services
8. Ensuring the provision of safe corridors to care seekers to access health facilities
9. Documenting violations to the functioning of health services in conflict zones
10. Establishing formal and informal contact focal points with relevant authorities for enhancing protection and for acting on reported violations
11. Upholding the neutrality and impartiality of the health care system and the legitimacy of health workers assisting the sick and injured irrespective of the conflict zone they serve in and promoting preventive policies, while not coercing health workers to make statements that could compromise their neutral stance
12. Preserving all essential amenities of the health system with special attention to electricity and water supply
13. Training the health workforce in undertaking essential preventive security measures and in handling situations related to intimidation, kidnapping and violence