

Table 2 Comparison of Gold Star and non-Gold Star facilities on selected indicators of family planning quality of care

| Dimension/Indicator | Total % (n = 637) | Gold star % (n = 110) | Non-Gold star % (n = 527) | P-value |
|---|----------------------|--------------------------|------------------------------|---------|
| Contraceptive supply | | | | |
| Oral contraceptives | 92.7 | 99.4 | 91.3 | 0.004 |
| Injectables | 96.1 | 100.0 | 95.3 | 0.020 |
| Condoms | 86.6 | 94.7 | 84.9 | 0.006 |
| Norplant® | 12.5 | 18.3 | 11.3 | 0.043 |
| IUDs | 98.0 | 100.0 | 97.6 | 0.099 |
| Rhythm | 66.8 | 82.1 | 63.6 | < 0.001 |
| Counselling | | | | |
| Guidelines | 36.6 | 54.8 | 32.8 | < 0.001 |
| Privacy in counselling room | 86.0 | 86.4 | 85.9 | 0.895 |
| Visual aids | 89.3 | 94.4 | 88.2 | 0.058 |
| Individual client card | 87.1 | 95.6 | 85.3 | 0.003 |
| Examination | | | | |
| Private room | 84.1 | 78.5 | 85.3 | 0.072 |
| Soap | 67.2 | 82.3 | 64.1 | < 0.001 |
| Running water | 85.6 | 86.7 | 85.4 | 0.709 |
| Clean latex gloves | 30.0 | 39.5 | 28.1 | 0.017 |
| Disinfecting solution | 87.9 | 95.0 | 86.4 | 0.012 |
| Sharps box | 68.7 | 88.1 | 64.6 | < 0.001 |
| Examination table/bed | 98.1 | 100.0 | 97.7 | 0.105 |
| Examination light | 91.7 | 94.9 | 91.0 | 0.182 |
| Vaginal speculum | 92.2 | 97.5 | 91.1 | 0.022 |
| Management | | | | |
| > 50% of staff received training in family planning in last 12 months | 28.6 | 27.1 | 29.0 | 0.740 |
| >50% of staff received supervision in last 6 months | 93.1 | 97.8 | 92.2 | 0.023 |
| Complete family planning registration for last 7 days | 90.6 | 100.0 | 88.6 | < 0.001 |

n = number of facilities; IUD = intrauterine contraceptive device.