**Case report 1:** A newborn baby arrived at the hospital after almost 1.5 hours of travel, during which he was cyanosed

- Expected result: brain damage
- Level of knowledge of the individual who attended the incident: none
- Pre-hospital care: breathing for the infant and sucking secretions

**Case report 2:** Child pulled by the hand by the rescuers from underneath a car in a car accident

- Result: broken spine
- Level of knowledge of the individual who attended the incident: none
- Pre-hospital care: spine support

**Case report 3:** A 3-year-old child arrived dead at the hospital

- Cause: swallowed a large piece of soap.
- Level of knowledge of the individual who attended the incident: none
- Pre-hospital: Heimlich manoeuvre

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Figure 1 **Examples of poor pre-hospital practice by members of the public in paediatric emergencies**